

2020 Q1

Community Concerns and Complaints Filed with University at Albany Police Department

For the first quarter of 2020, January 1st to March 31st, the University at Albany Police Department received 3 Community Concerns and Complaints.

One (1) of those Community Concerns was categorized as an **Internal Concern** which consist of questions or concerns related to policy and/or procedural issues and not complaints about an officer's behavior. These concerns are normally resolved through answering the questions posed by caller and explaining policy, guidelines, and applicable laws.

One (1) complaint was categorized as a **Level 1 Misconduct** (more serious) complaint.

One (1) complaint was categorized as a **Level 2 Misconduct** (lower level) complaint. These complaints resulted in investigations where there are 4 possible outcomes:

a. **Sustained**: where the investigation determines, by preponderance of the evidence, that the person's allegation is supported by sufficient evidence to determine that the incident occurred and the actions of the officer were improper;

b. **Not sustained**: where the investigation determines, by preponderance of the evidence, that there is insufficient fact(s) to decide whether the alleged misconduct occurred;

c. **Exonerated**: where the investigation determines, by preponderance of the evidence, that the alleged conduct did occur but did not violate any University at Albany Police Department policies, procedures, or training; or

d. **Unfounded**: where the investigation determines, by preponderance of the evidence, that there are no facts to support that the incident complained of actually occurred.

Community Concerns/Complaints

Date Received	Complaint #	Nature of Complaint	Complaint Classification	External Complaint (Name of Department)	Finding if misconduct
02/03/2020	20-01	Complaint about theft of personal property	Level 1 Misconduct		Not Sustained
02/22/2020	20-02	Complaint about a vehicle stop being conducted improperly	Level 2 Misconduct		Exonerated
03/07/2020	20-03	Question over notifications to community	Internal Concern		Not applicable