

## 2019 Q4

### Community Concerns and Complaints Filed with University at Albany Police Department

For the last quarter of 2019, October 1<sup>st</sup> to December 31<sup>st</sup>, the University at Albany Police Department received 9 Community Concerns and Complaints.

Three (3) of those Community Concerns were categorized as **External Concerns** which involved issues that were not specific, or related to, the University Police. These concerns were forwarded to the appropriate office for resolution.

Two (2) of those Community Concerns were categorized as **Internal Concerns** which consist of questions or concerns related to policy and/or procedural issues and not complaints about an officer's behavior. These concerns are normally resolved through answering the questions posed by caller and explaining policy, guidelines, and applicable laws.

The remaining four (4) complaints were categorized as **Level 2 Misconduct** (lower level) complaints. These complaints resulted in investigations where there are 4 possible outcomes:

a. **Sustained**: where the investigation determines, by preponderance of the evidence, that the person's allegation is supported by sufficient evidence to determine that the incident occurred and the actions of the officer were improper;

b. **Not sustained**: where the investigation determines, by preponderance of the evidence, that there is insufficient fact(s) to decide whether the alleged misconduct occurred;

c. **Exonerated**: where the investigation determines, by preponderance of the evidence, that the alleged conduct did occur but did not violate any University at Albany Police Department policies, procedures, or training; or

d. **Unfounded**: where the investigation determines, by preponderance of the evidence, that there are no facts to support that the incident complained of actually occurred.

### Community Concerns/Complaints

<b>Date Received</b>	<b>Complaint #</b>	<b>Nature of Complaint</b>	<b>Complaint Classification</b>	<b>External Complaint (Name of Department)</b>	<b>Finding if misconduct</b>
10/02/2019	19-025	Complaint about off-campus parking	External Concern	VP Student Affairs	Not Applicable
10/19/2019	19-026	Concern about students stranded in Chatham	External Concern	Residence Life	Not applicable
10/23/2019	19-027	Parent Concerned with Title IX complaint	External Concern	Equity and Compliance	Not applicable
10/30/2019	19-028	Concern about vehicles not stopping for pedestrians in crosswalk	Internal Concern	Not applicable	Not applicable
11/09/2019	19-029	Complaint alleging aggressive behavior by PO on traffic stop	Level 2 Misconduct	Not applicable	Not Sustained
11/09/2019	19-030	Complaint about lack of response	Level 2 Misconduct	Not applicable	Sustained
11/12/2019	19-031	Complaint alleging excessive use of force	Level 2 Misconduct	Not applicable	Exonerated
11/16/2019	19-032	Complaint alleging disrespectful behavior of employee	Level 2 Misconduct	Not applicable	Sustained
12/05/2019	19-033	Compliment about officers on a check of welfare call	Internal Concern	Not applicable	Not applicable