

2019 Q3

Community Concerns and Complaints Filed with University at Albany Police Department

For the first quarter of 2019, July 1st to September 30th, the University at Albany Police Department received 5 Community Concerns and Complaints.

Two (2) of those Community Concerns were categorized as **External Concerns** which involved issues that were not specific, or related to, the University Police. These concerns were forwarded to the appropriate office for resolution.

One (1) of those Community Concerns were categorized as **Internal Concerns** which consist of questions or concerns related to policy and/or procedural issues and not complaints about an officer's behavior. These concerns are normally resolved through answering the questions posed by caller and explaining policy, guidelines, and applicable laws.

The remaining two (2) complaints were categorized as **Level 2 Misconduct** (lower level) complaints. These complaints resulted in investigations where there are 4 possible outcomes:

a. **Sustained**: where the investigation determines, by preponderance of the evidence, that the person's allegation is supported by sufficient evidence to determine that the incident occurred and the actions of the officer were improper;

b. **Not sustained**: where the investigation determines, by preponderance of the evidence, that there is insufficient fact(s) to decide whether the alleged misconduct occurred;

c. **Exonerated**: where the investigation determines, by preponderance of the evidence, that the alleged conduct did occur but did not violate any University at Albany Police Department policies, procedures, or training; or

d. **Unfounded**: where the investigation determines, by preponderance of the evidence, that there are no facts to support that the incident complained of actually occurred.

Community Concerns/Complaints

Date Received	Complaint #	Nature of Complaint	Complaint Classification	External Complaint (Name of Department)	Finding if misconduct
7/31/2019	19-020	Claim of officer profiling complainant	Level 2 Misconduct		Exonerated
8/20/2019	19-021	Claim officer issued ticket but would not say location of violation	Internal Concern		Not applicable
8/24/2019	19-022	Concern about noise level of PLL Lacrosse event	External Concern	Nathaniel Mason	Not applicable
08/25/2019	19-023	Concern about noise level at entry plaza glow party	External Concern	Student Success	Not applicable
08/30/2019	19-024	Allegation of abuse of power	Level 2 Misconduct		Sustained