

2019 Q2

Community Concerns and Complaints Filed with University at Albany Police Department

For the first quarter of 2019, April 1st to June 30th, the University at Albany Police Department received 7 Community Concerns and Complaints.

Two (2) of those Community Concerns were categorized as **External Concerns** which involved issues that were not specific, or related to, the University Police. These concerns were forwarded to the appropriate office for resolution.

The remaining five (5) of those Community Concerns were categorized as **Internal Concerns** which consist of questions or concerns related to policy and/or procedural issues and not complaints about an officer's behavior. These concerns are normally resolved through answering the questions posed by caller and explaining policy, guidelines, and applicable laws.

There were no (0) complaints that were categorized as **Level 2 Misconduct** (lower level) or **Level 1 Misconduct** (higher level) complaints. These complaints resulted in investigations where there are 4 possible outcomes:

- a. **Sustained**: where the investigation determines, by preponderance of the evidence, that the person's allegation is supported by sufficient evidence to determine that the incident occurred and the actions of the officer were improper;
- b. **Not sustained**: where the investigation determines, by preponderance of the evidence, that there is insufficient fact(s) to decide whether the alleged misconduct occurred;
- c. **Exonerated**: where the investigation determines, by preponderance of the evidence, that the alleged conduct did occur but did not violate any University at Albany Police Department policies, procedures, or training; or
- d. **Unfounded**: where the investigation determines, by preponderance of the evidence, that there are no facts to support that the incident complained of actually occurred.

Community Concerns/Complaints

Date Received	Complaint #	Nature of Complaint	Complaint Classification	External Complaint (Name of Department)	Finding if misconduct
4/3/2019	19-013	Department Handling of Lyft Incident	Internal Concern		Not applicable
4/3/2019	19-014	Concern over UPD/Student interactions from 2015/2016	Internal Concern		Not applicable
4/4/2019	19-015	Department Handling of Lyft Incident	Internal Concern		Not applicable
4/10/2019	19-016	Questions/Concerns over points on driver's license by DMV	External Concern	NYS DMV	Not applicable
4/12/2019	19-017	Concerns that 2 officers were present during a vehicle stop	Internal Concern		Not applicable
4/21/2019	19-018	Concern that RD opened room door for another student	External Concern	Residence Life	Not applicable
06/20/2019	19-019	Question about justification for traffic stop	Internal Concern		Not applicable

