

2018 Q4

Community Concerns and Complaints Filed with University at Albany Police Department

For the fourth quarter of 2018 the University at Albany Police Department received 11 Community Concerns and Complaints.

Five (5) of those Community Concerns were categorized as **External Concerns** which involved issues not specific, or related to, the University Police. These concerns were forwarded to the appropriate offices for resolution.

One (1) of those Community Concerns was categorized as an **Internal Concern** which consist of questions or concerns related to policy and/or procedural issues and not complaints about an officer's behavior. These concerns are normally resolved through answering the questions posed by caller and explaining policy, guidelines, and applicable laws.

Three (3) Complaints were categorized as **Level 2 Misconduct** (lower level) complaints.

The remaining two (2) complaint was categorized as **Level 1 Misconduct** (higher level) complaints.

All Level 1 and Level 2 Misconduct Complaints result in investigations where there are 4 possible outcomes:

- a. **Sustained**: where the investigation determines, by preponderance of the evidence, that the person's allegation is supported by sufficient evidence to determine that the incident occurred and the actions of the officer were improper;
- b. **Not sustained**: where the investigation determines, by preponderance of the evidence, that there is insufficient fact(s) to decide whether the alleged misconduct occurred;
- c. **Exonerated**: where the investigation determines, by preponderance of the evidence, that the alleged conduct did occur but did not violate any University at Albany Police Department policies, procedures, or training; or
- d. **Unfounded**: where the investigation determines, by preponderance of the evidence, that there are no facts to support that the incident complained of actually occurred.

Date Received	Complaint #	Nature of Complaint	Complaint Classification	External Complaint (Name of Department)	Finding if misconduct
10/2/2018	18-024	General concern about pedestrian safety downtown	External Concern	Downtown Liaison	Not applicable
10/6/2018	18-025	General question about Res Life Cease and Desist/ room change	External Concern	Residential Life	Not applicable
10/10/2018	18-026	Concern about other commuter's aggressive driving	External Concern	NY State Police	Not applicable
10/10/2018	18-027	General concern for pedestrian safety	Internal Concern		Not applicable
11/26/2018	18-028	Complaint alleging unlawful search by officers	Level 2 Misconduct		Exonerated
11/30/2018	18-029	General concern that music from stadium was too loud	External Concern	University Events	Not applicable
12/5/2018	18-030	Caller was concerned about a social media post related to graffiti	External Concern	University Media & Marketing	Not applicable
12/5/2018	18-031	Complaint about officer's conduct during a call	Level 2 Misconduct		Sustained
12/7/2018	18-032	Complaint alleging workplace violence between UPD employees	Level 1 Misconduct		Unfounded
12/17/2018	18-033	Complaint alleging unlawful search by officers	Level 2 Misconduct		Exonerated
12/19/2018	18-034	Complaint alleging sexual assault and improper search by officers	Level 1 Misconduct		Exonerated