

## 2018 Q2

### Community Concerns and Complaints Filed with University at Albany Police Department

For the second quarter of 2018 the University at Albany Police Department received 3 Community Concerns and Complaints.

None (0) of those Community Concerns were categorized as **External Concerns** which involved issues not specific, or related to, the University Police. These concerns were forwarded to the appropriate offices for resolution.

Two (2) of those Community Concerns were categorized as an **Internal Concern** which consist of questions or concerns related to policy and/or procedural issues and not complaints about an officer's behavior. These concerns are normally resolved through answering the questions posed by caller and explaining policy, guidelines, and applicable laws.

The remaining one (1) Complaint was categorized as **Level 2 Misconduct** (lower level) complaints.

All Level 1 and Level 2 Misconduct Complaints result in investigations where there are 4 possible outcomes:

- a. **Sustained**: where the investigation determines, by preponderance of the evidence, that the person's allegation is supported by sufficient evidence to determine that the incident occurred and the actions of the officer were improper;
- b. **Not sustained**: where the investigation determines, by preponderance of the evidence, that there is insufficient fact(s) to decide whether the alleged misconduct occurred;
- c. **Exonerated**: where the investigation determines, by preponderance of the evidence, that the alleged conduct did occur but did not violate any University at Albany Police Department policies, procedures, or training; or
- d. **Unfounded**: where the investigation determines, by preponderance of the evidence, that there are no facts to support that the incident complained of actually occurred.

<b>Date Received</b>	<b>Complaint #</b>	<b>Nature of Complaint</b>	<b>Complaint Classification</b>	<b>External Complaint (Name of Department)</b>	<b>Finding if misconduct</b>
4/27/2018	18-009	Complaint alleging patrol vehicle driving at excessive speed	Level 2 Misconduct		Unfounded
5/6/2018	18-010	Concern that an issued ticket was unwarranted	Internal Concern		Unfounded
5/9/2018	18-011	Concern about general employee conduct	Internal Concern		Unfounded
5/11/2018	18-012	Duplicate complaint - subject called about same incident twice	Internal Concern	Duplicate Complaint w 18-10	Not applicable