

2018 Q1

Community Concerns and Complaints Filed with University at Albany Police Department

For the first quarter of 2018 the University at Albany Police Department received 8 Community Concerns and Complaints.

Four (4) of those Community Concerns were categorized as **External Concerns** which involved issues not specific, or related to, the University Police. These concerns were forwarded to the appropriate offices for resolution.

One (1) of those Community Concerns was categorized as an **Internal Concern** which consist of questions or concerns related to policy and/or procedural issues and not complaints about an officer's behavior. These concerns are normally resolved through answering the questions posed by caller and explaining policy, guidelines, and applicable laws.

Two (2) Complaints were categorized as **Level 2 Misconduct** (lower level) complaints.

The remaining one (1) complaint was categorized as **Level 1 Misconduct** (higher level) complaints.

All Level 1 and Level 2 Misconduct Complaints result in investigations where there are 4 possible outcomes:

a. **Sustained**: where the investigation determines, by preponderance of the evidence, that the person's allegation is supported by sufficient evidence to determine that the incident occurred and the actions of the officer were improper;

b. **Not sustained**: where the investigation determines, by preponderance of the evidence, that there is insufficient fact(s) to decide whether the alleged misconduct occurred;

c. **Exonerated**: where the investigation determines, by preponderance of the evidence, that the alleged conduct did occur but did not violate any University at Albany Police Department policies, procedures, or training; or

d. **Unfounded**: where the investigation determines, by preponderance of the evidence, that there are no facts to support that the incident complained of actually occurred.

Date Received	Complaint #	Nature of Complaint	Complaint Classification	External Complaint (Name of Department)	Finding if misconduct
1/29/2018	18-001	Complainant alleges unprofessional conduct on traffic stop	Level 2 Misconduct		Unfounded
2/24/2018	18-002	General concerns about drugs, alcohol and guns on campus	Internal Concern		Not applicable
2/28/2018	18-003	Concern about why caller's car received a parking boot	External Concern	Parking & Mass Transit	Not applicable
3/6/2018	18-004	Concern about lack of case follow-up by DA's Office	External Concern	Albany Co DA's office	Not applicable
3/20/2018	18-005	Complaint alleging illegal search and seizure	Level 1 Misconduct		Unfounded
3/20/2018	18-006	Complaint alleging unprofessional conduct during interaction	Level 2 Misconduct		Unfounded
3/28/2018	18-007	Concern alleging slander by officers of another department	External Concern	SUNY Poly	Not applicable
3/28/2018	18-008	Concern about sorority girls dressed in black	External Concern	Student Involvement	Not applicable